

## VITAL INFORMATION FOR SUMMER SEMESTER

### FAQ'S

<b>Question</b>	<b>Answer</b>
<b><i>What is the first day that I can use my Financial Aid awards to purchase books in the bookstore?</i></b>	If you are eligible for Financial Aid awards (Pell and Hope GED) <b>AND</b> you register prior to the first day of class, your award will be available to purchase books at the bookstore on the first day of class, Monday, May 21, 2012.
<b><i>I paid my balance, but I dropped a class/classes on or before May 23, 2012. When can I expect to receive my refund?</i></b>	If you are eligible for a refund of a cash, check, or credit card payment. These refunds are processed within the first 4 weeks of class.
<b><i>What is the last day that I can use my Financial Aid awards to purchase books in the bookstore?</i></b>	The last day to use Financial Aid awards to purchase books in the bookstore is, Monday, June 4, 2012.
<b><i>When will Financial Aid refund checks be processed?</i></b>	If you are eligible to receive a Financial Aid refund (Pell, Hope GED, FSEOG), these refunds will be processed on or after June 18, 2012.
<b><i>Will I still have a balance due if I stop attending class or drop classes after Wednesday, May 23rd?</i></b>	Since this is after the 3 day drop period (i.e., refund period), your tuition and fees will not be reduced.
<b><i>How does dropping a class after Wednesday, May 23rd affect me academically?</i></b>	You will receive either a "W", "WP" or "WF" depending on whether the class is dropped before or after midterm.
<b><i>Will dropping a class after Wednesday, May 23rd affect my Financial Aid?</i></b>	This may affect your financial aid eligibility. Please consult a Financial Aid counselor for advice before dropping the class.